



Western Physicians' Alliance



NEWSLETTER

April 2014

Reno Lifestyle Center Senior Dimensions/United Healthcare of Nevada

Geriatric Specialty Care has been requested by United Healthcare of Nevada to perform comprehensive evaluations of identified Senior Dimension Members within Northern Nevada. This pilot program is designed from an existing assessment model that has been utilized in the Southern Nevada market since 2010. It provides a one-time consultation for identified at risk seniors with development of recommendations for the assigned Primary Care Provider and staffs' benefit.

The goal within United Healthcare of Nevada is to improve the reporting of existing medical conditions to CMS with a focus on closing quality gaps as related to HEDIS and the Health Plan's STAR measure. This directly translates into improved coordination and anticipation of care needs for the Health Plan and increases available resources for the assigned providers to meet the care needs of their assigned members. This includes enhanced care management and transitions of care for those patients identified as at risk acutely or chronically.

Talking Points

1. Consultation done by Geriatricians on members identified as moderate to high medical complexity by United Health Care of Nevada.
2. Reno Lifestyle Center is a proven extension of an existing model operating in the Las Vegas market for the past 3 years.
3. Reno Lifestyle Center uses the following

screening tools during the visit:

- a. Bone Mineral Densitometry
- b. Pulmonary Function Testing
- c. Peripheral Nerve Conduction Testing
- d. Peripheral Vascular Studies

4. There is no charge to the member and all information is forwarded on to existing Primary Care Provider.
5. Reno Lifestyle Center is strictly consultative with no routine clinical care availability. There is no threat of losing member to another practice.
6. Reno Lifestyle Center has the luxury of time to spend with the member and identify not yet documented medical conditions that the PCP can become aware of and thereby manage.
7. A final report of the Reno Lifestyle Center and screening tool results are provided to the PCP for use in developing the ongoing plan of care.
8. Reno Lifestyle Center member evaluations provide an opportunity to collect additional clinical information with a focus on closing quality gaps as related to HEDIS and the Health Plan's STAR measure.
9. The Reno Lifestyle Center does not compete with or lessen the Primary Care Providers ability to care for their patients. In fact there is the opportunity to increase the role of the PCP and office in the members care and additional reimbursement.

For more information or if you would like to refer a patient to the Reno Lifestyle Center please contact: (775) 671-6954.

Western Physicians' Alliance
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