



Western Physicians' Alliance



March, 2012

PCP Initiative Program

Saint Mary's Health Plans has introduced a PCP Clinical and Administrative Initiative program. This pay for performance program is available in Northern Nevada for Primary Care Physicians participating in the Saint Mary's HealthFirst HMO network.

The initiative was developed with the support of Western Physicians' Alliance and many participating Primary Care Physicians representing Pediatrics, Family Medicine and Internal Medicine. The program measurements include selected HEDIS measures, generic prescribing, and administrative efficiency and technology measures. If you would like to know more about this pay for performance program contact the WPA office at 775-827-5775 or email us at Newsletter@WPAReno.com.

Frequently Asked Questions on PCP Initiative

What Is It? It is a primary care based initiative that Saint Mary's HealthFirst HMO PCPs in Northern Nevada are eligible to participate in.

Which PCPs are Eligible to Participate? All participating Primary Care Physicians in Northern Nevada in Saint Mary's HealthFirst (HMO) provider networks. PCPs must also be active and in good standing at the time of reimbursement disbursement to receive payment.

How Can I Participate? PCPs wishing to participate must submit a signed Program Attachment to WPA at: 6490 S. McCarran Boulevard, #24, Reno, NV 89509, which must be received by April 15, 2012.

How Much Additional Work is Required? Effective follow-up with your patient population regarding adherence to recommended preventive screenings, consideration of generic medications impacting a patient's out of pocket expenses, and implementation of practice management efficiencies to improve overall quality of care and service provided to your patient.

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Western Physicians' Alliance
6490 South McCarran Blvd., C-24
Reno, Nevada 89509

Current Resident or

Frequently Asked Questions (continued)

How will Saint Mary's HealthFirst Validate My Performance and/or Rates? Saint Mary's HealthFirst will evaluate physician's performance for the applicable time period including but not limited to the following:

- **HEDIS Measures:** Physician-specific performance rates will be determined using the Saint Mary's HealthFirst's annual reporting of applicable HEDIS data to NCQA (A summary of the applicable HEDIS Technical Specifications are available online at saintmary'shealthplans.com or a hard copy is available upon request.)
- **Generic Prescribing:** Physician-specific generic prescribing rates will be determined using a report from the Plan's Pharmacy Benefit Manager.
- **Electronic Billing/E-Prescribing:** Evidence of use of this technology as determined using a report from the Plan's Claims Clearinghouse vendor.
- **Identification of Physicians Patient Populations:** Evidence of physician's capability to identify and provide intervention activities implemented with applicable patient populations to support and improve clinical quality outcomes (e.g. how practice identifies diabetic members, examples of physician outreach activities to encourage diabetics to get recommended screenings annually, etc.)
- **NCQA Patient Centered Medical Home (PCMH), Physician Practice Connections* (PPC*), or Similar Certification:** Evidence of valid NCQA certificate or evidence practice is in process of obtaining certification (i.e., paid submission fee).

What is the Upside? A lump sum Program Payment can be earned as outlined in the "Payment" section of the Program Attachment.

What if I Practice at Multiple Sites? It is incumbent on the Primary Care Provider to work with Saint Mary's HealthFirst to ensure that Members and services provided correctly reflect location of service.