



# Western Physicians' Alliance



## NEWSLETTER

January 2015

### Moving to the Cloud

Moving to the cloud can feel overwhelming and risky, but many Medical Groups are reaping the benefits of making the shift and realizing positive effects, both from business, security, cost, and technology standpoints.

A cloud-based provider should provide a comprehensive analysis and report that provides insights and recommendations on infrastructure, data and financial considerations. Next, expect a road map for all near-term and long-term applications that can be moved into the cloud.

Also required is a review of existing technology and recommendations for improvements. Finally evaluate resources, including staffing and budget to provide recommendations for improving within current constraints.

The next step is to identify and prioritize areas for improvement. Set goals and create a list of what needs to occur first. Find out where your organization needs to be in the next few months and establish a solid foundation for future next steps.

The end result should be a migration plan to help your organization move forward.

The plan should include an extensive review of existing systems, identification of which IT functions can, could or should be moved into the cloud. Integral to the migration plan should be an identification of the benefits, and prioritization and sequencing of moving to the cloud.

#### CHOOSE A PROVIDER THAT WILL:

- Sign a HIPAA Business Associate Agreement
- Provide set response times, depending on the risk to your organization
- Provide extensive healthcare cloud computing managed services
- Deliver 24x7x365 live healthcare-level support
- Be focused on the healthcare industry. Healthcare IT is a complex and regulated environment with its own language

Western Physicians' Alliance  
6490 South McCarran Blvd., C-24  
Reno, Nevada 89509

Current Resident or



### Nevada Medicare Quick Reference Guide

Important Telephone Numbers	
<b>Provider Relations</b> 855.969.5882 Phone 813.513.7301 Fax	<b>Utilization Management</b> 855.969.5884 Phone 711 TTY 813.513.7304 Fax
<b>Member Services</b> 855.969.5882	<b>Website:</b> www.ProminenceHealthPlan.com/Medicare
Pharmacy - PerformRX	
<b>Pharmacy Services</b> 855.613.0380 Phone 855.809.9203 TTY	<b>Authorizations Required for:</b> <ul style="list-style-type: none"><li>• Drugs not listed on the Formulary</li><li>• Some drugs on the Formulary require a Coverage Determination Request</li><li>• Duplication of drug therapy</li><li>• Doses that exceeds the FDA daily or monthly quantity maximum</li><li>• Most self-injectable and infusion drugs</li><li>• Brand Name requests when a generic exists</li><li>• Drug that has a step edit and the first line therapy is inappropriate</li></ul>
<b>Mail Order Pharmacy</b> 800.345.1985 Phone 800.573.1833 TTY 800.778.5427 En Español	
<b>Grievances</b> Prominence Health Plan Attn: Grievances 1510 Meadow Wood Land ~ Reno, NV 89502	
<b>Appeals</b> PerformRX Attn: Gerald Bonko, Dir. of Pharmacy UM 200 Stevens Drive ~ Philadelphia, PA 19113 855.829.2883	
Laboratory Services - LabCorp	
LabCorp – go to <a href="http://www.labcorp.com">www.labcorp.com</a> to find a lab near you or call 800-762-4344	
Claims	
<b>Prominence Claims Submission and Appeals</b> Please send to the address below for claim denials regarding untimely filing, incidental procedures, bundling, unbundling, unlisted procedure codes, non-covered codes, etc. Claims must be submitted to Prominence within 90 days of date of denial from EOB.	
<b>Prominence Claims Department</b> PO Box 151987 Tampa, FL 33684-1987	
<b>EDI Information</b> Payer ID: 93082 Clearinghouse: EMDEON	