



Western Physicians' Alliance



NEWSLETTER

February 2015

Digital Health Trends to Watch in 2015

The healthcare industry grew more in 2014 than it ever has before, and that trend will continue into 2015 as there are more innovations in digital health clinics, telemedicine, and disease research and prevention.

The healthcare industry will see a 21% increase in IT jobs by 2020, according to University of Chicago research. Major tech companies like Apple and Google announced health initiatives last year.

Here are several trends to keep an eye on in 2015.

1. Predictive analytics – Researchers have been gathering data for disease prevention for a while, but being able to analyze that data is going to be revolutionary.
2. Telemedicine – This technology has vast potential in rural areas as well as developing countries. Telemedicine is a great use of extended therapy; patients can do sessions from their home, using telecommunications with therapists.
3. Electronic Medical Records – Electronic medical and health records are not only easier to organize and understand, but they also allow different doctor's offices and clinics to collaborate

on a patient's care and better understand their medical history.

4. Digital health clinics – This is a way to allow people in rural areas who don't have access to doctors or those who can't leave their home to get the treatment or advice they need.

If you would like more information, contact info@WPAreno.com.

HPN Online Provider Center

@YourService is the HPN online provider center, delivering the tools you need to manage HPN patient care efficiently and effectively, 24/7/365.

To request access, please complete the "Account Administrator Form" via the *@YourService* link at myHPNmedicaid.com. You can also contact HPN Provider Relations department for assistance and training.

Western Physicians' Alliance
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Current Resident or



Nevada Medicare Quick Reference Guide

Important Telephone Numbers	
Provider Relations 855.969.5882 Phone 813.513.7301 Fax	Utilization Management 855.969.5884 Phone 711 TTY 813.513.7304 Fax
Member Services 855.969.5882	Website: www.ProminenceHealthPlan.com/Medicare
Pharmacy - PerformRX	
Pharmacy Services 855.613.0380 Phone 855.809.9203 TTY	Authorizations Required for: <ul style="list-style-type: none">• Drugs not listed on the Formulary• Some drugs on the Formulary require a Coverage Determination Request• Duplication of drug therapy• Doses that exceeds the FDA daily or monthly quantity maximum• Most self-injectable and infusion drugs• Brand Name requests when a generic exists• Drug that has a step edit and the first line therapy is inappropriate
Mail Order Pharmacy 800.345.1985 Phone 800.573.1833 TTY 800.778.5427 En Español	
Grievances Prominence Health Plan Attn: Grievances 1510 Meadow Wood Land ~ Reno, NV 89502	
Appeals PerformRX Attn: Gerald Bonko, Dir. of Pharmacy UM 200 Stevens Drive ~ Philadelphia, PA 19113 855.829.2883	
Laboratory Services - LabCorp	
LabCorp – go to www.labcorp.com to find a lab near you or call 800-762-4344	
Claims	
Prominence Claims Submission and Appeals Please send to the address below for claim denials regarding untimely filing, incidental procedures, bundling, unbundling, unlisted procedure codes, non-covered codes, etc. Claims must be submitted to Prominence within 90 days of date of denial from EOB.	
Prominence Claims Department PO Box 151987 Tampa, FL 33684-1987	
EDI Information Payer ID: 93082 Clearinghouse: EMDEON	