



Western Physicians' Alliance



NEWSLETTER

June 2013

MEASURING PERFORMANCE

The ability to measure and report on clinical performance is a core capability of any organization that seeks to manage population health. This requires analytics that can generate reports on the entire population and on particular sub-populations, including patients with certain health conditions. Such an application should also be able to launch reports that break down performance by individual provider, site, and organization. To collect this data on a population-wide level, provider organizations must build longitudinal patient records that encompass the entire spectrum of care settings, from primary care to hospitalization to post-acute care. And to participate in payer programs that condition value-based payments on meeting quality targets, they must be able to collect and report quality data. Finally, organizations must feed back clinical quality data to physicians in a form that they can use to improve patient care. For example, physicians might receive reports on their diabetes patients that allow them to drill down to individual care gaps and outcomes. Financial reporting should keep managers apprised of overall healthcare costs as well as break down costs by provider, site,

health condition, and patient sub-groups. They must also be able to measure how many patients are going outside the organization for their care, where they're going, and how much that costs. Finally, both financial and clinical managers need configurable dashboards that will allow them to create their own reports, as needed. They should have access to up-to-date performance data on both quality indicators and resource utilization. This will allow them to make informed decisions about how to redirect resources or which sub-populations need extra assistance to improve their health.

Co-pay & Nurse Line added to SMHP ID Cards

Saint Mary's Health Plans (SMHP) members will soon see additional information on their member ID cards. They have added urgent care co-pays to the front of the card to show the difference between urgent care and emergency care co-pay amounts. Additionally, the Health Information/24-hour Nurse Line phone number has been added to the bottom of each ID card to help remind their members of this service and to encourage utilization when needed.

Western Physicians' Alliance
6490 South McCarran Blvd., C-24
Reno, Nevada 89509

Current Resident or

Medical Malpractice Insurance

Does Your Medical Professional Liability Carrier Treat *You* Fairly?

Don't leave your hard-earned professional identity to chance. Choose a carrier that will defend your practice of good medicine—one that will treat *you* fairly. ProAssurance Casualty Company has been providing professional liability coverage to Nevada physicians for over 15 years and is committed to giving you the support you need *and* deserve.

Rated A (Excellent) by A.M. Best for financial strength and stability, you can count on ProAssurance for rigorous protection and effective defense. We're here to help you reduce the uncertainty you feel as a physician in today's challenging medical climate. That's only fair.

ProAssurance works closely with Western Physicians' Alliance to provide members the following benefits:

- **Discounts depending on your eligibility:**
 - 5% for your Western Physicians' Alliance membership
 - 5% for your Nevada Medical Society membership
 - 4.5% for your participation in our online risk management courses (available at renewal)
 - Up to 15% for loss-free experience
- **Extensive risk management resources** including podcasts, online risk management courses, guidelines, *Medical Risk Management Advisor* newsletters, and *Vital Signs* specialty-specific case studies.
- **Direct access** to our experienced risk management consultants
- **Group discount eligibility or risk financing consideration** as determined by underwriting for practices with five or more physicians
- **Prior acts coverage available** subject to your meeting underwriting criteria

For more information about our Treated Fairly® pledge or coverage options under ProAssurance, please call our authorized agent today.



ProAssurance Wisconsin is rated
A-(Excellent) by A.M. Best
www.ProAssurance.com

8360 W. Sahara Avenue, Suite 110
Las Vegas, NV 89117-1873
Tel: 702.796.9100
Fax: 702.796.6834
www.orgillsinger.com

Reno Office:
5595 Kietzke Lane, Suite 115
Reno, NV 89511

Also available from Orgill Singer:
Business Insurance | Workers Compensation
Health & Life Benefits | 401k | Bonds

